Sub: Setting up of e-Udyami, Help line, Monitoring Committee & Grievances redressal cell for the projects cleared by DLSWCC/ SLSWCC / SHLCC – Reg.

Ref: Letter No.CI.60.ACS.2016 Dtd: 11.02.16 from ACS, C&I Dept.,

Preamble:

In improving the State regulatory framework for business, is a key prerequisite for facilitating investments in the State and thereby creating employment opportunities. With a goal towards “Ease of doing business”, which will not only results in fast track approval & brings in transparency & improves governance, but also paves way for attracting further investments.

Hence, it is felt necessary to set up e-Uyami with Helpline, constitution of Monitoring Committee & Grievances redressal cell to facilitate implementing the projects which have been approved by DLSWCC/SLSWCC/SHLCC.

Hence, the following order:

**OFFICE ORDER**

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<tr>
<th>Sl. No.</th>
<th>Nature of the Activity</th>
<th>Chairman &amp; Nodal officers</th>
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<tr>
<td>1.</td>
<td>Projects upto Rs.15 Crores - District level</td>
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<td></td>
<td>a) Help line</td>
<td>Joint Director, District Industries Centre of respective District</td>
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<td></td>
<td>b) Monitoring cell &amp; Grievances redressal cell</td>
<td>Chairman – Deputy commissioner of respective District Nodal officers – a) Joint Director, District Industries Centre of respective District b) Development officer, KIADB of respective District</td>
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<td>2.</td>
<td>Projects above Rs.15 Crores – Karnataka Udyog Mitra</td>
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<td>a) e-Udyami – Maintenance &amp; updation of website.</td>
<td>a) Sri. H.M. Srinivas, JD, KUM b) Sri. Siddalingappa, B. Pujari, DD, KUM</td>
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</table>
| b) Help Line – to attend and facilitate queries regarding the investment proposals and approval process | Nodal Officers –  
| a) Sri. K.P. Rudrappaiah, AD, KUM  
| b) Sri. H.N. Ravindra, EO, KUM |
| c) Monitoring cell – to review the progress of each of the approved projects & to meet every Monday of the week The officers shall attend & co-ordinate with their parent Depts. in a time bound period of 30 days. | Chairman – Managing Director, KUM  
| Nodal Officers –  
| a) Sri. H.M. Revanna Gowda, DD, KUM  
| b) Sri. M. Bhyregowda, EO, KUM  
| c) Members from Line Departments |
| d) Grievances cell – to address the grievances of the investors and facilitate for smooth completion of projects. The officers shall attend the grievances in a time bound period of 30 days. | Chairman – Managing Director, KUM  
| Nodal Officers –  
| a) Sri. Gangadharaih, DD, KUM  
| b) Sri. P. Jayaraj, EO, KUM  
| c) Members from Line Departments |

The projects being discussed would be given advance notice of at least 48 hours by email to appear personally and to represent their points of view. All officers shall discharge their duties & responsibilities in efficient manner as narrated above to ensure that the projects are implemented in time bound period.

Commissioner for Industrial Development & Director of Industries and Commerce

To
a) The Chief Executive Officer & EM, KIADB, Bengaluru  
b) All the Deputy Commissioners of respective Districts.  
c) The Managing Director, Karnataka Udyog Mitra, Bengaluru  
d) All the Joint Directors of respective Districts.  
e) Sri. H.M. Srinivas, Joint Director, Karnataka Udyog Mitra  
f) Sri. Siddalingappa. B. Pujari, Deputy Director, Karnataka Udyog Mitra  
g) Sri. H.M. Revanna Gowda, Deputy Director, Karnataka Udyog Mitra  
h) Sri. Gangadharaih, Deputy Director, Karnataka Udyog Mitra  
i) Sri. K.P. Rudrappaiah, Assistant Director, Karnataka Udyog Mitra  
j) Sri. M. Bhyregowda, Executive Officer, Karnataka Udyog Mitra  
k) Sri. H.N. Ravindra, Executive Officer, Karnataka Udyog Mitra  
l) Sri. P. Jayaraj, Executive Officer, Karnataka Udyog Mitra